



Effective Communication when working with Children, Young People & Families

Introduction

Effective communication provides the bedrock for any meaningful engagement and assessment with children, young people and families. Using knowledge & techniques from a variety of evidenced based approaches it focuses on enhancing the practitioner's toolkit of skills.

During this training delegates will investigate appropriate models that practitioners can use to engage children, young people and their families in effective communication. The Relationship Based Practice approach is one model for true partnership working with families and the training will consider how practitioners can utilise this model in their practice. Delegates will explore agenda mapping as a way of structuring effective conversations & meetings.

Learning Outcomes

By the end of the session the participant will be able to:

- Enhance their range of knowledge, skills & practical techniques in order to communicate effectively with family members.
- Structure an effective engagement with family members using Agenda Mapping.
- Strengthen their ways of working with client discord (resistance).
- Describe the importance of empathy building and how to communicate this during engagement with family members.
- Challenge & probe family members when the need arises.
- Use affirmations to ensure that engagements & assessments do not become deficit based.
- To give effective & constructive feedback to family members.

Audience	Youth, Sports and Culture, Social, Family and Voluntary Support, Justice and Crime Prevention, Health, Education, Early Years and Childcare, Business Support
Age Ranges	0 - 5 yrs / 5 - 7 yrs / 7 - 11 yrs / 11 - 19 yrs / 19 yrs
Trainer	Ted Daszkiewicz

Start Date	Venue	Times	Event Code
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