



First Response and Personal Safety for Lone Workers

Introduction

This course will equip employees with the skills to observe and manage risk. The session will be interactive and engaging and is designed to meet the needs of practitioners working with children, young people and their families.

The training provider has a wealth of experience, they know how important it is for lone workers to have access to a practical training offer on this really important subject area. Consequently, this course is intended to provide staff who work alone with the knowledge and skills to effectively manage the risks of lone working and respond to situations of conflict with service users. Such situations may include incidents where service users display aggressive or threatening behaviour or in extreme cases use physical aggression or violence.

Learning Outcomes

By the end of this session delegates will be able to:

- Identify an employee's responsibilities when working alone
- Observe and assess risk in a situation using a 'dynamic risk assessment'
- Describe additional factors for working in Community Settings, isolated premises and isolated sites
- Explain the importance of log-out & log-in procedures
- Explain how to access information on premises/persons who present a risk
- Clarify first response steps
- Apply the law on physical intervention & eviction and practical skills for responding to and disengaging from threatening situations

Audience	Youth, Sports and Culture, Social, Family and Voluntary Support, Justice and Crime Prevention, Health, Education, Early Years and Childcare, Business Support
Age Ranges	0 - 5 yrs / 5 - 7 yrs / 7 - 11 yrs / 11 - 19 yrs / 19+ yrs
Trainer	Amanda Brand

Start Date	Venue	Times	Event Code
26 May 2021	Home Study, N/A, N/A	09:30 to 12:30	EDU 21/197(2)
7 Jun 2021	Home Study, N/A, N/A	09:30 to 12:30	EDU 21/230
22 Jun 2021	Home Study, N/A, N/A	09:30 to 12:30	EDU 20/724(2)